

Position Business Analyst

Role Liaising with customers to understand their business issues and requirements in order to develop a solution within the ViClarity software tool. You will deal with clients from both Financial Services and Healthcare industries to provide a ViClarity solution that will address their Risk and Compliance needs.

Principle Responsibilities

- Carry out any required pre-sale activities as required for example system demonstrations and presentations
- Work closely with clients to identify their specific system requirements
- Analyse and understand business processes and regulations relevant to the client and assist in developing a ViClarity solution to manage these
- Work with the ViClarity Project Manager to develop high quality solutions in an efficient and timely manner
- Perform user testing on solutions before product is released to client
- Work on-site with clients on implementation of solutions and conduct training for key staff and end users
- Assist with the account management of key customers
- Liaise with clients in Ireland, the UK and the US on a daily basis
- Keep abreast of research into regulations, best practices and compliance requirements for relevant industries
- Accessing and managing sensitive private data
- Protection of client data

Education/ Experience

- Degree or above in Business, IT or other related areas
- Experience in a related role (desirable)
- Competence with MS Office products (Word, Excel, PowerPoint)

Skills/Aptitudes

- Strong communication skills in both written and verbal English
- Ability to handle complex information with accuracy and attention to detail
- Excellent organisational and time skills
- Ability to communicate technical information and ideas clearly and concisely to non-technical people
- Strong analytical and problem solving skills
- Team player with excellent inter-personal skills
- Ability to work on one's own initiative
- Ability to adapt to shifting priorities and tight timelines

Please note that you must be EU / EEA citizen or hold a current, valid work visa to be considered for this requirement

Please apply for this position by emailing a cover letter and CV to tracy.fitzgerald@viclarity.com. Please specify the position you are applying for in your email.